**R¡vjvwb M‡elYv I Dbœqb Bbw÷wUDU**

Rxe‡bi Rb¨ weÁvb



evsjv‡`k weÁvb I wkí M‡elYv cwil`

W. Kz`ivZ-G-Ly`v moK, avbgwÛ, XvKv-1205

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **µwgK bs** | **‡mevi bvg** | **‡mev cÖ`vb c×wZ** | **cÖ‡qvRbxq KvMRcÎ Ges cÖvwß¯’vb** | **‡mevi g~j¨ Ges cwi‡kva c×wZ** | **‡mev cÖ`v†bi mgqmxgv** | **`vwqZ¡cÖvß Kg©KZ©v**  (bvg, c`we, †dvb b¤^i I B‡gBj) |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** |
| 01 | **cY¨gvb we‡kølY** | wewfbœ bgybvi ‡fŠZ I ivmvqwbK we‡kø†Yi gva¨‡g | * wba©vwiZ di‡g Av‡e`bcÎ Rgv (AbjvB‡bi gva¨‡g) * we‡kølY wd Rgv iwk`   GbvjvBwUK¨vj mvwf©m †mj  wewmGmAvBAvi,XvKv|  I‡qemvBU: www.bcsir.gov.bd ‡Uwj‡dvb: 02-9671108 | wewmGmAvBAvi KZ©…K wba©vwiZ we‡kølY wd (f¨vUmn),  †PK/bM` UvKv e¨vs‡K Rgv`vb | mvaviYZ 7 (mvZ) Kg© w`em, cÖ‡hvR¨ †¶‡Î 7 (mvZ) Kg© w`e‡mi AwaK | W. †gv. mvBdzj Bmjvg  cÖavb ‰eÁvwbK Kg©KZ©v,  AvBGdAviwW, iæg bs: 114  †dvb: 01816477161  B‡gBj: saifulifrd@gmail.com |
| 02 | **cÖhyw³ n¯ÍvšÍi** | BRviv cÖ`v‡bi gva¨‡g | Av‡e`‡bi gva¨‡g  m`m¨ (Dbœqb)-Gi Kvh©vjq  wewmGmAvBAvi,XvKv | cÖhyw³ Abyhvqx wewa ‡gvZv‡eK g~j¨ wba©vwiZ nq | wewmGmAvBAvi-Gi m`m¨ (Dbœqb)-Gi Kvh©vjq  KZ©…K wba©vwiZ | m`m¨ (Dbœqb),  wewmGmAvBAvi,XvKv  †Uwj‡dvb: 02-9663173 (wmwbqi BÛvmwUªqvj wjquv‡Rv Awdmvi) |
| 03 | **cÖhyw³ m¤úªmviY Kvh©µg** | miKvwi Av‡`‡k Dbœqb cÖKí MÖn‡Yi gva¨‡g Ges Bbw÷wUD‡Ui wbR¯^ D‡`¨vM | cwiPvjK `ßi, AvBGdAviwW wewmGmAvBAvi,XvKv | miKvwi Av‡`k I wewmGmAvBAvi-Gi Av‡`k †gvZv‡eK | evwl©K Dbœqb cÖK†í wba©vwiZ mgq/ cÖ‡R‡± ai‡bi Dci wbf©ikxj | cwiPvjK, AvBGdAviwW wewmGmAvBAvi,XvKv  †dvb: 02-58615614  B‡gBj: dir-ifrd@bcsir.gov.bd |
| 04 | **†UKwbK¨vj e¨vK-Avc mvwf©m** | m¤úªmviwiZ cÖhyw³cwi`k©b, mgm¨v wPwýZKiY I civgk© cÖ`v‡bi gva¨‡g | Av‡e`‡bi gva¨‡g  cwiPvjK `ßi, AvBGdAviwW wewmGmAvBAvi,XvKv | †mevi aiY I cÖK…wZ Abyhvqx AvBGdAviwW KZ©…K wba©vwiZ | †mevi aiY I cÖK…wZ Abyhvqx wba©vwiZ |
| 05 | **gvbe m¤ú` Dbœqb** | cÖwkÿb, IqvK©kc, ‡mwgbvi wm‡¤úvwRqvg BZ¨vw` Av‡qvR‡bi gva¨‡g | Av‡e`‡bi gva¨‡g  cwiPvjK `ßi, AvBGdAviwW wewmGmAvBAvi,XvKv | cÖwk¶‡Yi cÖK…wZ Abyhvqx AvBGdAviwW KZ©…K wba©vwiZ | mswkøó cÖwZôv‡bi Pvwn`v I cÖwk¶‡Yi cÖK…wZ Abyhvqx wba©vwiZ |
| 06 | **wewfbœ wkí-KviLvbvi mgm¨v mgvavb** | wkí-KviLvbv cwi`k©Y, mgm¨v wPwýZKiY I civgk© cÖ`v‡bi gva¨‡g | Av‡e`‡bi gva¨‡g  cwiPvjK `ßi, AvBGdAviwW wewmGmAvBAvi,XvKv | †mevi aiY I cÖK…wZ Abyhvqx AvBGdAviwW KZ©…K wba©vwiZ | mgm¨vi aiY I cÖK…wZ Abyhvqx wba©vwiZ |
| 07 | **wewfbœ wek¦we`¨vj‡qi QvÎ-QvÎx‡`i M‡elYvq mnvqZv Kiv** | Gg Gm Ges  wcGBPwW w\_wmm  ZË¡veavb-Gi gva¨‡g | cwil` KZ©…K Aby‡gv`bcÎ  M‡elYv mgš^qKvix `ßi, wewmGmAvBAvi, XvKv | webvg~‡j¨ | cÖ‡qvRbvbymv‡i |
| 08 | **Rb-m‡PZbZv ‰Zix** | miKvwi Av‡`‡k ‡mwgbvi I cÖ`k©bx Av‡qvR‡bi gva¨‡g | cÖ‡hvR¨ bq | webvg~‡j¨ | weÁvb I cÖhyw³ gš¿Yvjq Ges wewmGmAvBAvi KZ©…K wba©vwiZ |

**†mev cÖ`vb cÖwZkÖæwZ (Citizen Charter)**